



Microsoft® SharePoint MOSS and InfoPath Customer Solution Case Study



Overview

Country or Region: United States

Industry: Manufacturing /Packaging

Customer Profile

BWAY Corporation has served the container industry for more than 100 years. Through partnerships with their customers, progressive packaging solutions, and their unique brand of service, BWAY has evolved into a corporate packaging leader with annual sales exceeding \$800 million.

"Microsoft® SharePoint became a tool that enabled us to analyze the efficiency of internal processes. As a result, measurable business value and efficiencies of scale were added."

*Mike Gallagher,
Solution Architect*

For More Information

For more information about this solution, call the Innovative Architects Sales Information Center at 770.623.5734 or access online at www.InnovativeArchitects.com

For more information about Microsoft products and services, call the Microsoft Sales Information Center at (800) 426-9400. To access information online, go to: www.microsoft.com

Situation

BWAY Corporation's formal change management process for documents, policies, and procedures were reviewed for SOX compliance. As a result, the auditing team determined many of the processes needed to be under the annual SOX audit. BWAY's current manual auditing system consisted of Microsoft® Office forms and documents that lacked the automation capabilities needed for audit and compliance efficiency.

BWAY faced several challenges such as: unsatisfactory knowledge of how the forms needed to be completed and "what" forms were needed, insufficient information due to manual processes that did not mandate required information be completed, and manually searching for the appropriate approvals in the correct hierarchical order.

Solution

The Innovative Architects team built a feature rich web portal solution based on Microsoft® Office SharePoint and Microsoft® InfoPath 2007, and utilizing Enterprise Search, Active Directory integration, workflow, security, compliance, and governance.

BWAY's goal was to use the Microsoft® Office SharePoint Server for form entry, workflow routing, and approval tracking. With help and support from the BWay team, IA customized standard reports, delivered via web page, to communicate the status and priority. Four forms and workflows were included in the first phase. The workflow solutions framework was constructed to easily add additional processes including change management requests, security change requests, deployment documentation for production, and quality assurance/ testing sign-off forms. In some cases several forms were integrated into a single automated process.

Benefits

- Lower support and maintenance costs
- Increase in management agility
- Reduced commercial, legal, and security risks
- Accessibility of Workflows by any designated staff member

Services Partner & Microsoft Software

- Innovative Architects, LLC – MSFT Gold-Certified Partner
- Microsoft Office System
- Microsoft Office SharePoint Solution 2007
- Microsoft Office Professional Edition 2007
- Microsoft Windows Server System™
- Microsoft SQL Server™ 2005
- Microsoft .Net Framework

