



Microsoft SharePoint Server 2007 Customer Solution Case Study



Microsoft SharePoint Server 2007 Streamlines Managed Documentation Records

Overview

Country or Region: United States

Industry: Medical

Customer Profile

St. Francis Hospital has established a reputation for high-quality and compassionate care over the past 57 years. It is one of Georgia's finest hospitals and the region's premier provider of cardiac care. As a private, not-for-profit community hospital, it is owned by the citizens of the area that it serves.

Business Situation

The St. Francis Hospital intranet was outdated and almost 100% static. A new version of the intranet needed to be developed to integrate hospital, departments, projects and third party applications and documentations.

Solution

With the help of Innovative Architects, St. Francis was able to set up SharePoint 2007 and develop an intranet portal site to host pages and templates for hospital departments and project levels. Microsoft® Office SharePoint® Server 2007 will also be used to enable collaboration, information sharing, and alignment with a common company vision for policies and procedures applications.

Benefits

- Employee Productivity Enhanced
- Collaboration Cultivated
- Patient Information Protected

"Microsoft SharePoint Server 2007 will allow the IT department to easily manage data and let them solve their document management, business intelligence and collaboration issues across the company."

Blake Wotiz, IA Client Engagement Manager

St. Francis Hospital, founded in Columbus, Georgia, in 1950, is a 292-bed facility that offers a comprehensive range of top-quality inpatient, outpatient and emergency services to individuals and families throughout West Georgia. A private, not-for-profit hospital, St. Francis is dedicated to meeting the healthcare needs of all patients within the community, leading it to be named "Consumer Hospital of Choice" in 2005-2006 by the National Research Corporation.

In addition to its primary suite of services, the hospital offers the only open heart surgery program in the region through The Patrick Heart Institute of St. Francis, which was established in 1974 to provide total cardiac care. St. Francis Hospital is also home to the 84-bed mental health facility The Bradley Center of St. Francis, the 60-apartment assisted living facility Franciscan Woods, The Women's Center of St. Francis, the Cancer Program of St. Francis, and Health Dynamics of St. Francis, among other resources and services. Across these facilities, St. Francis boasts approximately 1,400 employees and 350 board-certified physicians.

When St. Francis Hospital needed a way to connect its various divisions and departments and allow communication and collaboration between them, it employed Microsoft® Office SharePoint® Server 2007 (MOSS) as the foundation for an updated and dynamic intranet portal site. With hospital-specific information and applications easily accessible through the intranet, employees are able to serve patients more efficiently and ultimately uphold St. Francis' vision and mission.



Software and Services

- Microsoft Office System
 - Microsoft Office SharePoint Solution 2007
 - Microsoft Office Professional Edition 2007
- Microsoft Windows Server System™
 - Microsoft Windows Server™ 2003 Enterprise
 - Microsoft SQL Server™ 2005
- Technologies
 - Microsoft .Net Framework

Solution

SharePoint Facilitates Increased Productivity
St. Francis used Microsoft Office SharePoint Server 2007 (MOSS) to build its new intranet based on the integrated server platform's ability to help employees increase their productivity. MOSS allows employees to locate and retrieve data faster and more efficiently, share critical information across divisions and establish more effective teams through features like unstructured document storage, structured list storage and group collaboration.

Core Capabilities

SharePoint Server 2007 provides St. Francis with the following capabilities:

- Central location in which to store and manage documents across the St. Francis care continuum.
- Simplified access to critical data and documents using powerful Enterprise Search.
- Customizable document control through detailed, extensible policy management and workflow.
- Collaboration between employees through the use of knowledge management tools.
- Simplified Web content management for creating, approving and publishing content to the intranet.
- Personalized experience with a dedicated site for each user, which can be used to store, view and manage content, information and applications.

Portal Organization

SharePoint Server 2007's customization capabilities let St. Francis build an intranet that mirrors its own divisional structure. Pages and templates for hospital, department and project levels were made available so information can remain organized and each division can adhere to the hospital's common vision for policies and procedure applications.

Benefits

With the successful implementation of a new intranet using SharePoint Server 2007, St. Francis Hospital has created a user-friendly environment for storing and accessing documents and applications, streamlining communication between employees and protecting patient information.

Employee Productivity Enhanced

The new intranet portal site has simplified everyday activities for employees and allowed them to provide patients with exceptional service and care. Each division within the hospital has experienced and demonstrated improved decision making and increased productivity thanks to the ability to search a variety of resources quickly and retrieve important information easily. Furthermore, this has helped reduce administration costs, as employees have a more efficient way to manage data in a unified content management structure.

Collaboration Cultivated

Employees have enjoyed an increase in the quality and velocity of their communication through the intranet portal site. In addition to having access to the same applications and documentations across the organization, St. Francis employees now have a collaborative workspace in which to meet and share information.

Patient Information Protected

SharePoint 2007's security settings, storage policies, auditing policies and expiration actions for records in accordance with compliance regulations give St. Francis the power to protect patient information. Sensitive information is available to employees through roles-based permissions, ensuring that content is not only kept in a central and secure location, but also managed appropriately.

For More Information

For more information about this Microsoft Office Sharepoint Solution, call the Innovative Architects Sales Information Center at 770.623.5734 or on the web at www.InnovativeArchitects.com.

For more information about the Microsoft® Windows Vista, Office or Exchange Server 2007 solutions, and other Microsoft products and services, call the Microsoft Sales Information Center at (800) 426-9400 or on the web at www.microsoft.com.

